

# B. Diane Blackwood

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<http://blackwood.org/profile>

## PROFILE

Experienced in successful management and team building with diverse groups of people with in-depth understanding of emerging technologies and their practical applications. Architect business intelligence in interaction with multiple systems and software applications including virtual and cloud environments.

## CORE COMPETENCIES

MBA focused on International Business, IBM certified DBA. Extensive experience in multiple industries and can lead businesses in the following:

- Implementing business intelligence and informatics solutions
- Bridging the gap between development, design and management teams
- Managing programs and projects including selecting systems and software
- Initiating and sustaining process improvement

## EXPERIENCE

Strafford Technology, LLC | 1D COMMONS DR, LONDONDERRY NH

**Project Manager | Senior Consultant – Business Process Management May 2008 – Aug 2016**

- In 2015, directly responsible for over half a million in income to Strafford.
- 10 successful new full cycle Business Intelligence software implementations
- 7 on time and on budget upgrades including customizations and additions of functionality.
- 3 robust data warehouse designs and implementations including one with a unique calendar-weeks-in-month reporting calendar.
- 4 fiscal year conversions
- 5 implementations with complicated automated load and consolidation processes including designing formulas with custom drivers.
- For one subsidiary of Johnson & Johnson, developed custom sales reporting with automated distribution resulting in sales figures emailed out to international sales staff one hour after final daily figures reported.
- Increased visibility into patient care, prescribing patterns and profitability for two hospitals and a clinic using QlikView as the front end delivery for custom data warehouses combining data from multiple source systems.

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RSM McGladrey, Inc. | ONE S. WACKER DR, CHICAGO IL

**Manager August 2005 – May 2008**

- Rescued a client implement of a CPM package after the client had tried and failed twice previously without assistance.
- Resolved a significant reconciliation issue between client's transaction system and General Ledger by identifying and quantifying the issues, fixing the problems, and putting the controls in place to ensure the errors would not happen again.
- Realized the Chief Financial Officer's vision of a Management Dashboard opening with four quadrants leading to detailed information – first person to integrate a BI software dashboard and SharePoint websites to realize this vision.

## Skills List for Scanning

**Keywords:** Business Intelligence, Budgets, CRM, Data Warehousing, Consulting, Training, SDLC, Business Objects, Databases, Integration, Strategy, Management, Marketing Communications, Microsoft SQL Server, Project Management, Program Management, Business Analysis, SQL, Software Development, Consolidation, Cognos, ERP, Financial Analysis, Human Resources, Performance Management, Dashboard, Project Planning, Accounting, Financial Reporting, ETL, Analysis Services, Process Improvement, Troubleshooting, Business Performance Management, Enterprise Software, Business Process Improvement, Enterprise Resource Planning (ERP), Data warehouse, Customer Relationship Management (CRM), Documentation, Technical writing

**Languages:** AS/400 CL, Basic, C/C++/C#, COBOL, FORTRAN, HTML, IBM 370 JCL, Java, MDX, Pascal, Perl, PL/I, R, RPG400, RPG-ILE, SAS, SQL, Visual Basic.

**Software:** Analysis Services (Microsoft OLAP); Access (95-2007); Application Studio; ASP; BPA 10; BPC; DBU; DTS; Excel; FDC (GEAC; Comshare); GEAC Infor MPC (CPM) V4.5 through 10.4 (BPA); Hyperion Financial Management; J.D. Edwards; KBSQL; LMS IV & V; Microsoft Dynamics/Financials (Great Plains); MPC (Infor GEAC Comshare) V4.5; through 10.4; MS Office; Microsoft BI Suite; MS Project; Oracle PL/SQL; Oracle BI Desktop; Oracle BI Cloud; OutlookSoft; Pagemaker; PerformancePoint; Photoshop; PM10; QlikView; QlikSense; Quick Books; Quicken; Rippe & Kingston LMS IV & V; SQL Reporting Services(SSRS); SAP BPC; SAS; SAS FM (4.2; 4.3); SAS HCM; SharePoint; SPSS; SQL Anywhere; SSIS; SSMS; SSRS; Tableau; Talend; Visio; VBS; Visual Studio; VSAM; Wordpress; Websphere. ETL programming in MS-BIDS, Talend, SAS.

**Databases:** MS SQL Server 2000-2016; AS/400 DB2 (iSeries); HBOC on UNIX; Hive; Linux (Red Hat); MySQL; Oracle (9-12); PostgreSQL; Raintree; Sybase IQ; Unix;

## Education

MBA, Tulane University Freeman School of Business Focus area: International Business

MA in Sociology, University of North Dakota. Extensive statistical analysis using SPSS, SAS.

BA in Sociology, University of North Dakota. (cum laude) Focus areas: Marketing Research and Organizational Communications, minors: Computer Science and Accounting.

**Certifications:** IBM certified DBA, SAP BPC certified, AS\400-iSeries Applications Development certification

## Author

*Instant QlikView 11 Application Development* (Packt Publishing, July 2013);

*QlikView for Finance* (Packt Publishing, September 2015).

Blogs for Strafford Technology, LLC: including SOX and HIPPA in Cloud environments.

*Learning QlikView 12* (Video -Packt Publishing, January 2017).